

BRIAN SANDOVAL  
Governor

MICHAEL J. WILLDEN  
Director



RICHARD WHITLEY, MS  
Administrator

TRACEY D. GREEN, MD  
State Health Officer

STATE OF NEVADA  
DEPARTMENT OF HEALTH AND HUMAN SERVICES  
HEALTH DIVISION  
BUREAU OF HEALTH CARE QUALITY AND COMPLIANCE

☐ Health Facilities/Lab Services  
727 Fairview Dr, Suite E  
Carson City, Nevada 89701  
(775) 684-1030  
Fax: (775) 684-1073

☐ Health Facilities/Lab Services  
4220 S. Maryland Parkway  
Suite 810, Building D  
Las Vegas, NV 89119  
(702) 486-6515  
Fax: (702) 486-6520

☐ Radiation Control  
4150 Technology Way  
Suite 300  
Carson City, Nevada 89706  
(775) 687-7550  
Fax: (775) 687-7552

**NOTICE OF INTENT TO IMPOSE SANCTIONS**

Certified Mail #: 7009 0820 0000 5590 5899

April 4, 2011

Imelda Serrano, Administrator  
Charleston Residential Care Hotel  
2121 W. Charleston Road  
Las Vegas, NV 89102



YOU ARE HEREBY NOTIFIED that the HEALTH DIVISION intends to impose sanctions effective eleven working days after your receipt of this notice.

Statutory or Regulatory Authority

The Health Division is imposing sanctions on your facility in accordance with Nevada Revised Statutes (NRS) 449.163 through 449.170 and Nevada Administrative Code (NAC) 449.9982 through 449.99939. The imposition of sanctions is based on the severity and the scope of the deficiency as defined by NAC 449.99861 and NAC 449.9986. The severity and scope scores assigned to the deficiencies are provided in Attachment A.

Monetary Penalties

NAC 449.99895 authorizes the Bureau of Health Care Quality and Compliance to impose monetary penalties. The Bureau is imposing initial penalties of \$800, assessed for the deficiency at TAG Y9999. NAC 449.99899(3) indicates for initial deficiencies with a severity level of three and a scope level of three an initial monetary penalty of \$800 per deficiency must be imposed.

Total of Monetary Penalties = \$800

NAC 449.99904 indicates the requirements for reduction of the penalty.  
NAC 449.99908 indicates the time allowed for the payment of the penalty.  
NAC 449.99911 indicates the possible consequences for failure to pay the penalty.

Directed Plan of Correction

NAC 449.9987(2) authorizes the Bureau of Health Care Quality and Compliance to develop a directed plan of correction with which the facility must comply. The facility must do the following:

Charleston Residential Care Hotel  
April 4, 2011

1. The administrator and the owner/operator will attend at least one training workshop offered by the Nevada Geriatric Education Center, the Bureau of Health Care Quality and Compliance or the Aging and Disability Services Division within the next 12 months

Facts Supporting the Sanction

The Bureau conducted a complaint investigation on Charleston Residential Care Hotel on 10/4/10 and completed on 12/8/10. The specific factual findings that serve as the basis of the underlying deficiencies are set forth in the Statement of Deficiencies (SOD) in Attachment A.

Other Circumstances Considered

The Bureau has reviewed the Plan of Correction (POC) submitted in response to the survey. The POC is acceptable.

Notice of Right to Appeal

Nevada Revised Statutes 449.170(2) affords the facility the right to contest the action of the Health Division. If you wish to oppose this action, you must send a written appeal to Richard Whitley, MS, Health Division Administrator, 4150 Technology Way, Suite 300, Carson City, Nevada 89706. You can fax your written appeal to (775) 684-4211.

In order for you to receive a hearing, the Administrator must receive this written appeal by 5:00 pm on the 10<sup>th</sup> working day after you have received this notice. The local Bureau office cannot accept your appeal. Your written appeal must include the following information: a) the action to be contested, b) the name of the division officer or employee who signed this notice, c) the reasons that the appellant believes the action is incorrect, and d) whether or not the appellant is seeking an informal internal resolution prior to the formal appeal process.

You are entitled to be represented by counsel at your own expense in these proceedings. If you retain an attorney, your counsel must notify the Administrator of his or her representation of you.

Effective Date of Sanction

If you submit a timely request for appeal, the effective date of the action will be stayed, pending the hearing on appeal. If you do not request a hearing within the next ten working days, you will waive your rights to a hearing and the action will be imposed as of the 11<sup>th</sup> working day after you receive this notice. NAC 439.348 indicates that except as otherwise provided in NAC 449.99908 the effective date of the disciplinary action is stayed upon receipt of an appeal until the hearing officer renders a decision regarding the appeal. NAC 449.99908 indicates that initial monetary penalty assessment payments are due within 15 days after the notice of the penalty and must be paid irrespective of any administrative appeal.

Charleston Residential Care Hotel  
April 4, 2011

Reduction of Monetary Penalties

If you waive your right to hearing, correct the deficiencies and pay the fines within 15 days of this notice, your penalty will be reduced by 25% pursuant to NAC 449.99904.

Payments

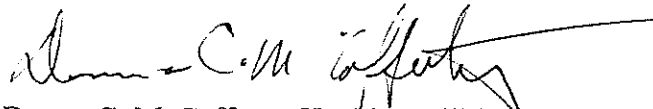
Payments for monetary penalties must be made to the Bureau of Health Care Quality and Compliance at 4220 S. Maryland Parkway, Suite 810, Las Vegas, NV 89119.

Other Notifications

The Bureau must upload information about sanctions applied to medical facilities to the Healthcare Integrity and Protection Data Bank within 30 days of providing the sanction notice to the facility.

If you have any questions about this notice or the contents therein, please call the supervisor indicated below at (702) 486-6515.

Sincerely,

A handwritten signature in black ink, appearing to read "Donna C. McCafferty", with a long horizontal flourish extending to the right.

Donna C. McCafferty, Health Facilities Surveyor III  
For Wendy Simons, Bureau Chief

Attachments: SOD – Attachment A

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DEPARTMENT OF HEALTH AND HUMAN SERVICES  
**HEALTH DIVISION**  
BUREAU OF HEALTH CARE QUALITY AND COMPLIANCE

BUREAU OF LICENSURE AND CERTIFICATION  
LAS VEGAS, NEVADA

37894  
RECEIVED  
\$800.00  
MAY 24 2011

**NOTICE OF NON-PAYMENT OF SANCTIONS**

✓ 10347

☐ Health Facilities/Lab Services  
727 Fairview Dr, Suite E  
Carson City, Nevada 89701  
(775) 684-1030  
Fax: (775) 684-1073

Certified Mail # 7009 0820 0000 5590 5998

☒ Health Facilities/Lab Services  
4220 S. Maryland Parkway  
Suite 810, Building D  
Las Vegas, NV 89119  
(702) 486-6515  
Fax: (702) 486-6520

May 19, 2011

Attention: Imelda Serrano, Administrator  
Charleston Residential Care Hotel  
2121 W. Charleston Road  
Las Vegas, NV 89102

☐ Radiation Control  
4150 Technology Way  
Suite 300  
Carson City, Nevada 89706  
(775) 687-7550  
Fax: (775) 687-7552

In a notice dated April 4, 2011, the HEALTH DIVISION notified your facility of its intent to impose sanctions. Your facility did not proceed with an appeal and the sanctions were imposed. The following monetary penalties were included in that notice: \$800. The HEALTH DIVISION has not received payment of the monetary penalties.

☐ Radiation Control  
2080 E. Flamingo  
Suite 319  
Las Vegas, Nevada 89119  
(702) 486-5280  
Fax: (702) 486-5024

According to Nevada Revised Statutes (NRS) 449.163(3), if your facility fails to pay an administrative penalty, the HEALTH DIVISION may suspend the license of the facility until the penalty is paid. The HEALTH DIVISION may also collect court costs, reasonable attorney's fees and other costs incurred to collect the administrative penalty.

To avoid the suspension of your license, please contact the HEALTH DIVISION within 10 days of receipt of this notice. Your facility must make a good faith effort to pay the monetary penalties equaling \$800. If the HEALTH DIVISION does not hear from you, we will notice you of concerning action against your license.

If you have any questions about this notice or the contents therein, please call me at 702-486-6515.

Sincerely,

Donna C. McCafferty, Health Facilities Surveyor III  
For Wendy Simons, Bureau Chief